

FAQ OF TIC CRUISE SHIP CENTRE

1. Is there any available shop or places of interest nearby this pier?

Yes, you can go to **Muara Beach** or **Serasa Beach**. **Muara Beach** is about **20 to 30 minutes walking distance**. Meanwhile, **Serasa Beach** can be reached **by bus**. If by bus you can use **bus no 33 (royal blue line)**

2. a) How do I go to the city?

You can go via **bus**. The bus just outside the ports area and **taxi upon request**.

b) How to go to the nearest bus terminal

Outside the entrance of Muara Port go straight to the roundabout, turn left and go straight for the second roundabout then turn left again. The **Bus terminal** is located **100 meters from the Shell Petrol Station**.

3. Where can I find the closest money changer?

The closest money changer is located **inside this building** just beside the convenience store.

4. How long is the journey to the city?

Muara Port to Bandar Seri Begawan is **27Km** and the journey takes about **30 to 45 minutes depending on the traffic**.

5. What can I do during my transit?

You can go for a **walking tour** around the city. You can go to **Kianggeh Market, Chinese Temple, Art Gallery at Royal Wharf, Kampong Ayer Cultural and Tourism Gallery, Kampong Ayer River Cruise, 1968 Coronation Arch, Yayasan Sultan Haji Hassanal Bolkiah Shopping Complex, Sultan Haji Omar Ali Saifudien Mosque, Sultan Haji Omar Ali Saifudien Field and Royal Regalia, Arts and Handicraft Centre and Brunei Historical Centre**.

6. Is there Wi-Fi?

Yes, the Wi-Fi is open to the public. The access point is **“Cruise Ship Centre”**. The speed of the Wi-Fi is depends on how many users using the line.

7. a) Where is the nearest coffee shop?

The nearest coffee shop is at **“It’s a Grind Coffee House”**.

b) How do I get there?

Outside the entrance of **Muara Port** and **go straight** to the **first roundabout, turn left** and **go straight** for the **second roundabout “It’s a Grind Coffee House”** with **free WiFi** just beside the roundabout.

8. a) Where is the nearest attraction?

The nearest attraction in this area is the **Muara Beach**; it is only **2km from the port**.

b) How to go there?

Either by **walking or by bus**. It is only about **20 minutes walking distance from the port**. You can use **bus no 33** which is direct to the Muara Beach which cost about **B\$1.00** and will arrive less than 10 minutes.